



Ms. Jocelyn Boyd, Chief Clerk South Carolina Public Service Commission 101 Executive Center Dr., Suite 100 Columbia, SC 29210

RE: Value-Added Communications, Inc. - South Carolina Tariff No. 3

Dear Ms. Boyd:

Enclosed for filing please find the original of the above referenced tariff filing submitted on behalf of Value-Added Communications, Inc. The purpose of this filing comply with the rules in FCC WC Docket No. 12-375, which were effective March 17, 2016 for Jails and June 20, 2016 for Prisons.

The following tariff pages are included with this filing:

The following tarm pages are metaded	With this 111116.
8 <sup>th</sup> Revised Page No. 2	Updates Check Sheet
1st Revised Page Nos. 8-10	Adds Definitions
1st Revised Page No. 28	Removes rates
1 <sup>st</sup> Revised Page No. 31	Removes rates
1 <sup>st</sup> Revised Page No. 37	Removes rates
1 <sup>st</sup> Revised Page No. 39	Removes rates
2 <sup>nd</sup> Revised Page No. 40	Removes rates; revises rate plan structure
1 <sup>st</sup> Revised Page No. 41	Removes rates; revises text
3 <sup>rd</sup> Revised Page No. 42	Removes rates; revises text
1 <sup>st</sup> Revised Page No. 43	Removes rates
3 <sup>rd</sup> Revised Page No. 44	Removes rates; revises text
1 <sup>st</sup> Revised Page No. 45	Removes Rates
1 <sup>st</sup> Revised Page No. 46	Revises text
2 <sup>nd</sup> Revised Page No. 47	Removes rates
4 <sup>th</sup> Revised Page No. 48	Removes rates
2 <sup>nd</sup> Revised Page No. 49	Removes rates
2 <sup>nd</sup> Revised Page No. 50	Removes rates
Original Page No. 51	Adds rates

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose. Any questions you may have regarding this filing should be directed to my attention at 407-740-3005 or via email to swarren@tminc.com. Thank you for your assistance in this matter.

Sincerely,

### /s/Sharon R. Warren

Sharon R. Warren

Consultant to Value-Added Communications, Inc.

cc: Brian Hackett (Via Email) - VAC file: VAC - South Carolina - Inmate

tms: SCn1601

Enclosures SW/mp

### **CHECK SHEET**

Pages 1 through 50, inclusive, of this tariff are effective as of the date shown.

PAGE	REVISION		PAGE	REVISION	
1	Original		26	Original	
2	8 <sup>th</sup> Revised	*	27	Original	
3	Original		28	1 <sup>st</sup> Rev.	*
4	Original		29	Original	
5	Original		30	Original	
6	Original		31	1 <sup>st</sup> Rev.	*
7	Original		32	Original	
8	1 <sup>st</sup> Rev.	*	33	Original	
9	1 <sup>st</sup> Rev.	*	34	Original	
10	1 <sup>st</sup> Rev.	*	35	Original	
11	Original		36	Original	
12	Original		37	1 <sup>st</sup> Rev.	*
13	Original		38	Original	
14	Original		39	1 <sup>st</sup> Rev.	*
15	Original		40	1st Rev.	*
16	Original		41	1 <sup>st</sup> Rev.	*
17	Original		42	3 <sup>rd</sup> Revised	*
18	Original		43	1 <sup>st</sup> Revised	*
19	Original		44	3 <sup>rd</sup> Revised	*
20	Original		45	1st Revised	*
21	Original		46	1 <sup>st</sup> Revised	*
22	Original		47	2 <sup>nd</sup> Revised	*
23	Original		48	4 <sup>th</sup> Revised	*
24	Original		49	2 <sup>nd</sup> Revised	*
25	Original		50	2 <sup>nd</sup> Revised	*
			51	Original	*

<sup>\* -</sup> indicates those pages included with this filing

Issued: June 3, 2016

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12021 Sunset Hills Road, Suite 100

#### SECTION 1 - DEFINITIONS

Ancillary Service Charge: Any charge Consumers may be assessed for the use of Inmate Calling services that are not included in the per-minute charges assessed for individual calls.

(N) (N)

Authorization Code: A numeric code, one or more of which are available to a customer to allow access to the carrier and which are used by the carrier to prevent unauthorized access and to identify the customer for billing purposes.

Authorized User: A person, firm, corporation or other entity authorized to use the Company's services.

Auto-Collect Call- A call billed to the called party with out the intervention of a live operator.

Automated Calling Card/Credit Card Call: A call billed to an authorized telephone company-issued calling card or to a commercial credit card for which the end user dials all of the digits required to route and bill the call.

Automated Inmate Calling Card Call: A call billed to an authorized company-issued calling card for which the Inmate dials all of the digits required to route and bill the call, All Inmate Calling Card Calls from Correctional Facilities will be handled with the same technology used for a Collect Call coming from a Correctional Facility. Inmate will pay for the cost of the call.

Billing Cycle: The Company enters into contractual arrangements with local exchange carriers, third party billing agents, and commercial credit card companies to perform billing and collection services on behalf of the Company. The billing cycle for each call is determined by the existing billing arrangement between the end user and the billing entity.

Called Station: The terminating point of the call (i.e. the called number).

Calling Station: The originating point of the call (i.e. the calling number).

Carrier: Value-Added Communications, Inc., unless the context clearly indicates otherwise.

Casual-Calling Customer: A customer who accesses the services of the Company through a host subscriber or by dialing the access code of the Company.

Collect Billing: A billing arrangement whereby the originating caller can bill the charges for a call to the called party, provided that the called party accepts the charges.

Collect Call: A call charged to the called party.

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#### SECTION 1 - DEFINITIONS (Continued)

Commission: The South Carolina Public Service Commission.

Company: Value-Added Communications, Inc., unless the context clearly indicates otherwise.

Correctional Facility: A facility for the confinement, detention, and/or rehabilitation of inmates from where inmates originate calls using the Company's services.

Customer: The person, firm, partnership, corporation or other entity that orders telecommunications service under the provisions and regulations of this tariff The customer is responsible for the payment of charges for use of the Company's services and for compliance with the terms of the Company's tariff

Customer-Dialed Call: A call where the end user dials all of the digits necessary to route and bill the call. Service may be accessed through a "0+" dialing sequence.

Day: From 8:00 AM tip to (but not including) 5:00 PM local time Monday through Friday.

Direct-Dialed Call: A call requiring no operator assistance. A direct-dialed call is completed and billed without the assistance of an automated or live operator. This includes calls forwarded by call-forwarding equipment.

End User: The person, firm, corporation or other entity that uses the Company's services.

Evening: From 5:00 PM tip to (but not including) 11:00 PM local time Sunday through Friday.

Incomplete Call: A call where the transmission between the calling and the called station is not established (e.g, busy, no answer, etc.).

Inmate: An end user in a correctional facility.

Jail: A facility of a local, state or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to confinement for sentences of one year or less; (3) post conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately-owned and operated facilities primarily engaged in housing city, county or regional inmates; and facilities used to detain individuals pursuant to a contract with U.S. Immigration and Customs Enforcement.

LATA (Local Access and Transport Area): A geographic area within which local telephone companies may offer telecommunications services (local or long distance).

LEC: Local Exchange Carrier.

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#### SECTION 1 - DEFINITIONS (Continued)

Local Exchange Carrier: A telephone company utility that provides local telecommunications services to a specific geographic area for business and residential customers.

Night/Weekend: From 11:00 PM up to (but not including) 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to (but not including) 5:00 PM Sunday.

Operator Service: A telecommunications service that includes automated or live assistance to the end user in the billing or completion of a telephone call,

Operator-Station Call: A service where an end user places a non-Person-to-Person call with operator assistance,

Person-to-Person Call: An operator-assisted call where the caller specifies a particular person, department, extension, room number or office that the caller wishes to reach.

Prison: A facility operated by a territorial, state or federal agency that is used primarily to confine individuals convicted of felonies and sentenced to terms in excess of one year. The term also includes public and private facilities that provide outsource housing to other agencies such as the State Departments of Correction and the Federal Bureau of Prisons; and facilities that would otherwise fall under the definition of a Jail but in which the majority of inmates are post-conviction or are committed to confinement for sentences longer than one year.

Subscriber: The person, firm, partnership, corporation, or other entity that owns the pay telephone, PBX, or other switch vehicle from which an end user places a call using the Company's services. A subscriber has a pre-existing business arrangement with the Company and may also be a customer or end user.

Third-Party Billing: A billing arrangement by which a caller can bill the charges for a call to a phone number other than the calling number or the called number.

Third-Party Call: A call charged to a phone number other than the calling station or the called station.

Uncompleted Call: A call where the transmission between the calling and the called station is not established (e.g. busy, no answer, etc.).

VAC: Value-Added Communications, Inc.

V & H Coordinates: Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

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## SECTION 3 - DESCRIPTION OF SERVICE (Continued)

### 3.6 Service Offerings

#### **3.6.1 VACNET**

VACNET is a direct-dialed service offered to customers for the transmission of voice or data communications.

### 3.6.2 VAC Operator Service

VAC Operator Service is offered to transient end users through host subscribers. Calls may be billed to telephone company-issued calling cards, collect to the called party, to a third party, or to commercial credit cards.

#### A. Classes of Calls

<u>Customer-Dialed Automated Calling/Credit Card</u> calls are placed by an end user who dials all of the digits required to route and bill the long distance call. Charges for each call are billed to either a valid telephone company-issued calling card or to an authorized commercial credit card.

<u>Auto-Collect</u> calls are placed by an end user who dials all of the digits required to route the call and who follows the VAC system prompts, enabling the called party to accept the charges for the call.

<u>Automated Person-to-Person</u> calls are placed by an end user who dials all of the digits required to route the call and who follows the VAC system prompts, enabling the caller to designate an individual, department, or station with whom he/she wishes to speak.

<u>Third-Party</u> calls are placed by an end user who dials all of the digits required to route the call and who follows the VAC system prompts, enabling a third party to accept the charges for the call.



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#### **SECTION 4 - RATES**

### 4.1 General

Each customer is charged individually for each call placed through the Company. All charges are expressed in Dollars unless otherwise specified.

The charges for the Company's services are determined by:

- Distance between stations,
- Time-of-day and day-of-week,
- Duration of the call,
- Class of call, and
- Jurisdictional nature of the call (intraLATA or interLATA).

Customers are billed based on their use of the Company's service. No installation charges or fixed monthly recurring charges apply.

### 4.2 [Reserved For Future Use]

(D) | | | (D)

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- 4.4 VAC Operator Service (Continued)
  - 4.4.5 [Reserved For Future Use]



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4.5 VAC Inmate Calling Service (Continued)

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4.5.2 [Reserved For Future Use]

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## 4.5 VAC Inmate Calling Service\* (Continued)

### 4.5.3 COD Collect\*

Type of Call	Rate per Minute	(C)
Local	\$0.10	
IntraLATA	n/a	
InterLATA	\$0.12	(C)

No operator service charges apply to COD Collect calls.

## 4.6 Collect, Pre-Paid and Direct Billing - Short Term Contract Rates \*\*

## 4.6.1 [Reserved For Future Use]

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### 4.6.2 Local: Usage

Miles	Per Minute Rate	(C)
All	\$0.16	(C)

\*\* Rates/charges paid by families of the inmates

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4.6 Collect, Pre-Paid and Direct Billing - Short Term Contract Rates \*\* (Continued)

## 4.6.3 [Reserved For Future Use]

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4.6.4 IntraLATA Toll: Usage

	$\underline{\text{DAY}}$		<b>EVENING</b>		NIGHT/WEEKEND		
	<u>Initial</u>	<u>Additional</u>	<u>Initial</u>	<u>Additional</u>	<u>Initial</u>	Additional	
<u>Miles</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<b>(T)</b>
All	\$0.33	\$0.33	\$0.33	\$0.33	\$0.33	\$0.33	

4.6.5 [Reserved For Future Use]

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<sup>\*\*</sup> Rates/charges paid by families of the inmates.

# 4.6 Collect, Pre-Paid and Direct Billing - Short Term Contract Rates (Continued)

## 4.6.6 InterLATA - Intrastate: Usage

Miles All	Initial Minute \$0.55	Additional Minute \$0.55	Initial Minute \$0.55	VENING Additional Minute \$0.55	NIGHT Initial Minute \$0.55	WEEKEND Additional Minute \$0.55	(T)
4.6.7	[Reserved For Fut	ure Use]					(D)    -  -  -

## 4.6.8 Pre-Paid Calling Cards (Free World) - Usage

			Local,	<u>IntraLATA</u>			
		DAY	EV	<u>ENING</u>	<u>NIGHT</u>	/WEEKEND	
3.69	<u>Initial</u>	<u>Additional</u>	<u>Initial</u>	<u>Additional</u>	<u>Initial</u>	Additional	
Miles	Minute	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<b>Minute</b>	<b>(T)</b>
All	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20	\$0.20	

4.6.9 [Reserved For Future Use]

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- 4.7 VAC Institutional Plan I Collect, Pre-Paid and Direct Billing \*\*
  - 4.7.1 [Reserved For Future Use]

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## **SECTION 4 - RATES (Continued)**

## 4.7 VAC Institutional Plan I - Collect, Pre-Paid and Direct Billing (Continued)

## 4.7.2 Automated Usage Charge

	InterLATA Intrasta	ate Usage Char	·ge			•	
	<u>D.</u>	AY	<u>EVE</u>	<u>NING</u>	NIGHT/W	'EEKEND	
	<u>Initial</u>	<u>Additional</u>	Initial	Additional	Initial	Additional	
<u>Miles</u>	Minute	Minute	Minute	Minute	Minute	Minute	(T)
All	\$0.5500	\$0.5500	\$0.5500	\$0.5500	\$0.5500	\$0.5500	(-)
	T . T						
	IntraLATA Toll Us	0					
	$\underline{\mathbf{D}}_{i}$	<u>AY</u>	<u>EVE</u>	<u>NING</u>	NIGHT/W	EEKEND	
	<u>Initial</u>	<u>Additional</u>	<u>Initial</u>	<u>Additional</u>	<u>Initial</u>	<u>Additional</u>	
<u>Miles</u>	<b>Minute</b>	<u>Minute</u>	Minute	Minute	Minute	Minute	<b>(T)</b>
All	\$0.2200	\$0.2200	\$0.2200	\$0.2200	\$0.2200	\$0.2200	• •
	Local Usage Charge						
	$\underline{\text{DAY}}$		<u>EVE</u>	<u>NING</u>	NIGHT/WEEKEND		
	<u>Initial</u>	<u>Additional</u>	<u>Initial</u>	<u>Additional</u>	<u>Initial</u>	<u>Additional</u>	
Miles Miles	<u>Minute</u>	<b>Minute</b>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	Minute	(T)
All	\$0.000	\$0.000	\$0.000	\$0.000	\$0.000	\$0.000	. ,

4.7.3 [Reserved For Future Use]

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- 4.8 VAC Institutional Plan II Pre-Paid and Direct Billing \*\*
  - 4.8.1 [Reserved For Future Use]

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## 4.8 VAC Institutional Plan II - Pre-Paid and Direct Billing (Continued) \*\*

### 4.8.2 Automated Usage Charge

### InterLATA/Intrastate

Usage	Charge
Usage	Charge

	Usage Charge						
Miles All	Initial Minute \$0.55	DAY Additional Minute \$0.55	Initial Minute \$0.55	ENING Additional Minute \$0.55	NIGHT/V Initial Minute \$0.55	VEEKEND Additional Minute \$0.55	(T)
	IntraLATA						
	Usage Charge	TO A SZ	TOX	ENDIO	MOLYMA		
Miles All	Initial Minute \$0.33	Additional Minute \$0.33	Initial Minute \$0.33	ENING Additional Minute \$0.33	NIGHT/V Initial Minute \$0.33	VEEKEND  Additional  Minute  \$0.33	(T)
	Local						
	Usage Charge						
		<u>DAY</u>		<u>ENING</u>	NIGHT/V	VEEKEND	
Miles All	<u>Initial</u> <u>Minute</u> \$0.00	Additional Minute \$0.00	Initial Minute \$0.00	Additional Minute \$0.00	Initial Minute \$0.00	Additional Minute \$0.00	(T)

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## **SECTION 4 - RATES (Continued)**

- 4.9 VAC Institutional Plan III Collect, Pre-Paid and Direct Billing \*\*
  - 4.9.1 [Reserved For Future Use]

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## 4.9 VAC Institutional Plan III - Collect, Pre-Paid and Direct Billing (Continued)

### 4.9.2 Automated Usage Charge

	InterLATA Usa	ge Charge					(T)
Miles All	Initial Minute \$0.5500	DAY Additional Minute \$0.5500	EVE Initial Minute \$0.5500	Additional Minute \$0.5500	NIGHT/W Initial Minute \$0.5500	Additional Minute \$0.5500	(T)
	IntraLATA Toll	Usage					
Miles All	Initial Minute \$0.2500  Local	Additional Minute \$0.2500	EVE Initial Minute \$0.2500	Additional Minute \$0.2500	NIGHT/W Initial Minute \$0.2500	Additional Minute \$0.2500	(T)
Miles All	Initial Minute \$0.00	DAY Additional Minute \$0.00	Initial Minute \$0.00	ENING Additional Minute \$0.00	NIGHT/W Initial Minute \$0.00	EEKEND Additional Minute \$0.00	<b>(T)</b>

4.9.3 [Reserved For Future Use]

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4.10 VAC Institutional Plan III - Inmate Calling Card \*\*\*'

4.10.1 [Reserved For Future Use]

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## 4.10 VAC Institutional Plan III - Inmate Calling Card (Continued)\*\*\*'

### 4.10.2 Automated Usage Charge

(1)
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	$\underline{\text{DAY}}$		<b>EVENING</b>		NIGHT/WEEKEND		
	<u>Initial</u>	<u>Additional</u>	<u>Initial</u>	<u>Additional</u>	<u>Initial</u>	<u>Additional</u>	
<u>Miles</u>	<b>Minute</b>	<b>Minute</b>	<u>Minute</u>	<b>Minute</b>	<b>Minute</b>	<b>Minute</b>	<b>(T)</b>
All	\$0.5500	\$0.5500	\$0.5500	\$0.5500	\$0.5500	\$0.5500	, ,

## IntraLATA Toll Usage

	DAY		<b>EVENING</b>		NIGHT/WEEKEND		
	<u>Initial</u>	<u>Additional</u>	<u>Initial</u>	<u>Additional</u>	<u>Initial</u>	<b>Additional</b>	
<u>Miles</u>	<u>Minute</u>	<b>Minute</b>	<b>Minute</b>	<b>Minute</b>	<b>Minute</b>	Minute	(T)
All	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500	\$0.2500	` `

### Local Usage Charge

	$\underline{\mathrm{DAY}}$		<b>EVENING</b>		NIGHT/WEEKEND		
	<u>Initial</u>	<u>Additional</u>	<u>Initial</u>	<u>Additional</u>	<u>Initial</u>	Additional	
<u>Miles</u>	<b>Minute</b>	<b>Minute</b>	<b>Minute</b>	<b>Minute</b>	<b>Minute</b>	Minute	(T)
All	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	. ,

### 4.10.3 All cards expire 6 months after first use.

Rates/charges paid by the inmates

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### 4.11 Ancillary Service Charges

(N)

(N)

**4.11.1** Automated Payment Fees (where available) – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees

\$3.00

**4.11.2** Live Agent Fee – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee

\$5.95

**4.11.3** Paper Bill/Statement Fees – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees

\$2.00

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